

Contacting your GP surgery online



You can now contact your GP surgery **online** to ask them any questions you have.



To do this you can use an **online form** on the website of your GP surgery.



Or you can contact your GP surgery using an online form on the **NHS app**.

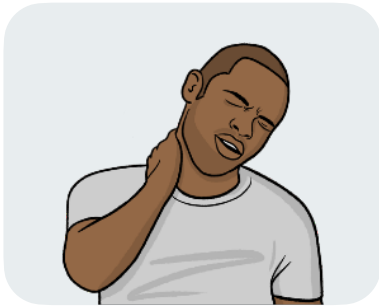


You can still phone your GP or go into your GP surgery if you prefer.

What you can use the online form for

You can contact your GP surgery online to ask them questions.

You could use the online form to:



- Tell them what is wrong with you.



- Ask questions about any treatment you are having.



- Ask about any medicines you take.



- Ask about any tests you have had.

Contacting your GP surgery online



After you send the form, someone from the GP surgery will contact you within **1 working day**.

Working days are Monday to Friday.



Remember, you can still phone your GP surgery, or visit the surgery to speak to someone.



Whichever way you contact your GP surgery, you will get the care you need from the right healthcare worker.

Support using online forms



You can find out more about GP online forms on the NHS website:

nhs.uk/GPOnlineForms



You might like to have someone to support you visiting the website or contacting your GP online.



This should be someone you trust, like a friend, someone in your family or a support worker.



The GP surgery will keep your information safe and private.

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